



HEALTHFEST
Showing Others Healthy Options

SENPA/SOHO Healthfest Show Safety Systems

We are looking forward to seeing you at SOHO Healthfest, April 23-25, 2021 at the Omni Mandalay at Las Colinas in Dallas, TX. We are excited to be able to produce an event that will allow you to meet safely in person with retailers, educators and exhibitors in the natural products industry. We know that being able to network and obtain first-hand product information is extremely important to you, and you can rest assured that along with that, we are taking your health and safety importantly as well. Here is an overview of what SENPA is doing to keep our SOHO Healthfest Attendees, Exhibitors & Staff Safe.

General

- Following CDC Guidelines and Dallas County Guidelines
- Following Omni Mandalay at Las Colinas for property safety policies & procedures
- Omni Resorts "Stay A Part of Safety" Safe and Clean Standards will be utilized.
<https://www.omnihotels.com/-/media/files/omni-safe-and-clean-standards>

Hotel

- Hotel associates subject to daily health screening & will wear face masks/gloves when interacting with guests
- Where practical, doors will be placed open to limit touch points
- Hotel to increase frequency of cleaning/disinfecting shared items & high touch surfaces
- Guest sanitation stations will be provided in meeting and exhibit space
- Lobby furniture will be positioned to allow for social distancing
- Elevator button panels and stair handrails will be disinfected once per hour at a minimum
- Housekeeping will deliver requests with contactless procedure
- Sanitation amenities including sanitation wipes & face masks will be added to guest rooms
- Guest room cleaning will have elevated disinfecting & guests will be able to decline service
- In-Room Dining will follow contactless delivery procedure

Education Meeting Space

- Seating for attendees will be spaced according to CDC and Dallas County Guidelines at the time of the show
- All education programs will take place in the same meeting room
- Each attendee will receive a place card with their name on it when they arrive at registration
- Each attendee will choose their seat in the meeting room and mark it with their place card; this will become that attendee's seat for the duration of the conference

Exhibit Floor

- Exhibit space will be spaced according to CDC and Dallas County Guidelines at the time of the show
- Social distancing reminders will be posted
- New Products Display will be placed in a separate room to allow appropriate spacing for products & attendees

Food & Beverage

- Sealed bottled water will be provided for attendees in lieu of water carafes/stations
- All condiments will be single use, individually wrapped
- All meals will be attendant served buffets or individually plated meals

SOHO Healthfest Registration

- Attendees will be provided with a social distancing pin of their comfort level
- Each retail attendee will receive a name card to place at their chosen seat for the duration of the show education sessions
- SENPA employees will follow all safety protocols and procedures in place

NOURISHING THE HUMAN CONNECTION